

Covid-19 Policy

This policy has been put in place to outline how we will manage the situation of a positive Covid-19 test result from a child or staff member who has attended nursery. Whilst we appreciate each circumstance will be different we are setting this out as our general policy, for both the practical aspects and the administrative aspects of managing fees and staff payments.

Should we have a positive test from someone attending the setting then we will follow the procedures as laid down by Public Health England and also follow our individual Local Authority Procedures. In all cases this will involve advising Test & Trace whose guidance we will then follow in contacting the parents of affected children and relevant staff members.

Each Local Authority will provide guidance on this as it may vary from area to area. During this process, Test & Trace will have informed affected families of the need to self-isolate, which is requested by the health authorities in order to contain the possible spread of the virus. We appreciate this is disruptive for families and their children, and indeed it is for ourselves and our own staff who will also be affected.

There may be other families who on hearing of the positive test, although not directly affected, may choose not to come to nursery for a period of time. We will all come into contact with other people, either through work, shopping or other social activities and so it is likely that over a period of time, this could happen on more than one occasion.

If your child has tested positive you will not be charged fees for the period your child is isolating, however if you can pay and support the nursery then this would be very much appreciated. They only need to be absent for 10 days (from the first day of symptoms) following a positive test but of course the household members need to isolate for 14 days.

If your child has been in contact with a positive case at nursery, you will be informed that your child has to self-isolate. If we have asked you to self isolate your child, we will not expect you to pay for this time, however if you can pay and support the nursery, this would be very much appreciated.

If your child has not been asked to self-isolate, however you do not wish for your child to attend nursery If you decide not to bring your child to nursery then we will be still charge full fees as this is your decision and not requested by ourselves or Test & Trace.

If your child is unwell for any other reason, we will continue to charge full fees whilst they are absent.

We thank you all for your continued support.

We reserve the right to change this policy and these payment terms at any time without giving notice.

1st November 2020